

PS06 - QUALITY ASSURANCE POLICY STATEMENT



Geelong Leather Culcairn (GLC) is committed to producing the finest quality “wet-blue” leather by achieving customer satisfaction through the promotion of excellence in all of its business processes and activities, and to meet the high-quality standards expected by GLC customers in the delivery of the products that we supply to them. The quality management system (‘QMS’) is based on the requirements of ISO 9001:2015.

Our quality objectives are to:

- Use the QMS as a tool in achieving best practice outcomes across the organisation,
- To use the QMS to facilitate continuous improvement throughout the organisation,
- Meet or exceed all applicable statutory obligations, ISO 9001:2015 and industry standards.

To implement this policy, GLC shall focus on the needs of the business with particular reference to consistently meeting our customers' requirements and statutory obligations. The QMS will provide mechanisms for detecting system deficiencies, identifying organisational objectives and for stimulating process improvements.

GLC will adopt procedures and practices to ensure that:

- The system is effectively implemented by undertaking relevant training, providing adequate resources and leadership;
- Responsibilities for Quality are established by communicating these responsibilities clearly to all stakeholders;
- The policy and procedures continue to be appropriate by initiating regular reviews to meet the needs and expectations of the customers to initiate continuous improvement.

Authorised by:



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Managing Director
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