

PS06 - QUALITY ASSURANCE POLICY STATEMENT



Geelong Leather Culcairn ('GLC') is committed to producing the finest quality products, including but not limited to "wetblue" leather, processed kangaroo skins and relevant by-products, while achieving customer satisfaction through the promotion of excellence in all of its business processes and activities. This commitment supports GLC's purpose, aligns with the strategic direction of the business, and underpins all business activities.

The Quality Management system ('QMS') is based on the requirements of ISO 9001:2015, which forms an integral part of the organisation's Integrated Management System ('IMS'). The QMS provides a structured risk-based approach to ensure that all business processes support the delivery of reliable, compliant, and high-performing products and services. The system is designed to support GLC's commitment to continual improvement, customer focus, and compliance.

GLC is committed to:

- Meeting all applicable requirements, including customer, statutory, regulatory, and industry standards;
- Continual improvement of the QMS and our quality performance;
- Using the QMS to support best practice operations and business excellence;
- Setting and reviewing measurable quality objectives to drive performance;
- Providing leadership, training, and adequate resources to support implementation;
- Communicating responsibilities clearly to ensure accountability;
- Effectively planning for and managing change within the workplace; and
- Monitoring and reviewing the QMS to maintain relevance and effectiveness.

Quality objectives are developed, reviewed, and updated regularly based on performance results, audits, risk assessments, compliance obligations, and opportunities for improvement.

GLC is dedicated to maintaining a culture of quality and accountability, ensuring that every team member contributes to delivering excellence in all operations. This policy is communicated to all workplace participants and is made available to relevant interested parties. GLC ensures this policy is communicated, understood, and maintained across all levels of the organisation.

Authorised by:

Andrew Hassall

Managing Director

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